

**Cabinet**  
**16 July 2015****9. BALANCED SCORECARD – FUTURE FIT PERFORMANCE UPDATE****Relevant Cabinet Member**

All Cabinet Members

**Relevant Officer**

All Chief Officers

**Recommendation**

**1. The Cabinet Member with Responsibility for Transformation and Commissioning recommends that Cabinet:**

**(a) notes the good progress in the performance of the nineteen Balanced Scorecard indicators that are RAG-rated as green and notes the performance of the twelve indicators that are RAG-rated as red set out in the Appendix; and**

**(b) considers the detailed performance report (Appendix) for the three Balanced Scorecard indicators that are RAG-rated red and where performance deteriorated in Quarter Four 2014/15; the report outlines the actions that are being taken to improve performance and detail is also provided for two indicators that are RAG-rated green and which demonstrated positive progress in Quarter Four 2014/15.**

**Background Information**

2. The Corporate Balanced Scorecard is the means of understanding progress against "Future Fit". It is recognised that many measures on our Corporate Balanced Scorecard are long-term and are influenced by a wide range of factors. Some of these factors are outside the direct control of the Council but are factors which it can influence. They relate to the Council's focus on 'Open for Business' as well as the things that residents say are important. In addition, there are a range of indicators on the Corporate Balanced Scorecard which reflect the progress of work with partners as well as indicators over which the Council has direct control.

3. An overview of performance for Quarter Four (2014/15) can be found in the Appendix.

## Supporting Information

- Appendix – Balanced Scorecard Quarter Four 2014/15 Performance Summary Dashboard Report

## Contact Points

### County Council Contact Points

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### Specific Contact Points for this report

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## Background Papers

In the opinion of the proper officer (in this case the Director of Commercial and Change) the following are the background papers relating to the subject matter of this report:

The Balanced Scorecard tool can be accessed via:

<http://appsq12a/Reports/Pages/Report.aspx?ItemPath=%2fBalancedScorecard%2fBalancedScorecardManagement%2fTopLevelDetails>